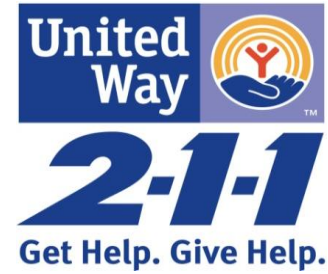


# 2011 Lee's Summit Snapshot

## United Way 2-1-1 of Greater Kansas City

is a free, confidential, nationally accredited information and referral service available 24 hours a day. By dialing 2-1-1, a single call connects people in the community with trained call specialists who will guide them to find resources for their specific situation.

The following report represent data collected from Lee's Summit, including the following zips: 64063, 64064, 64081, 64082, 64086



|                                    | 2011         | 2010         | Δ %          |
|------------------------------------|--------------|--------------|--------------|
| <b>Total Lee's Summit Contacts</b> | <b>2,020</b> | <b>2,119</b> | <b>-4.7%</b> |
| 64063                              | 717          | 860          | -17%         |
| 64064                              | 359          | 351          | 2%           |
| 64081                              | 315          | 295          | 7%           |
| 64082                              | 125          | 127          | -2%          |
| 64086                              | 504          | 486          | 4%           |

Below is a comparison of total needs and unmet needs in four areas. Δ% refers to the "percent change" from 2010 to 2011, first for total needs, and second for unmet

| Top 10 Education Needs       | 2011 Total | Unmet    | % Unmet      | 2010      | Δ %           | Unmet    | Δ %           |
|------------------------------|------------|----------|--------------|-----------|---------------|----------|---------------|
| Child Protective Services    | 4          | 0        | 0.0%         | 3         | 33.3%         | 0        |               |
| Child Care                   | 3          | 1        | 33.3%        | 5         | -40.0%        | 0        |               |
| School Supplies              | 2          | 1        | 50.0%        | 6         | -66.7%        | 0        |               |
| Education Loan/Payment       | 2          | 2        | 100.0%       | 3         | -33.3%        | 2        | 0.0%          |
| Respite Care                 | 1          | 0        | 0.0%         | 0         |               | 0        |               |
| Post-Secondary Education     | 1          | 0        | 0.0%         | 0         |               | 0        |               |
| Parenting Education          | 1          | 0        | 0.0%         | 4         | -75.0%        | 0        |               |
| Mentoring                    | 1          | 0        | 0.0%         | 1         | 0.0%          | 0        |               |
| English As A Second Language | 1          | 0        | 0.0%         | 0         |               | 0        |               |
| Adult Basic Education        | 1          | 0        | 0.0%         | 0         |               | 0        |               |
| <b>Total Education Needs</b> | <b>19</b>  | <b>4</b> | <b>21.1%</b> | <b>29</b> | <b>-34.5%</b> | <b>2</b> | <b>100.0%</b> |

| Top 10 Income Needs       | 2011 Total   | Unmet      | % Unmet      | 2010         | Δ %          | Unmet      | Δ %          |
|---------------------------|--------------|------------|--------------|--------------|--------------|------------|--------------|
| Electric Bill Assistance  | 885          | 141        | 15.9%        | 948          | -6.6%        | 107        | 31.8%        |
| Rent Payment Assistance   | 305          | 65         | 21.3%        | 351          | -13.1%       | 74         | -12.2%       |
| Gas Bill Assistance       | 295          | 40         | 13.6%        | 312          | -5.4%        | 33         | 21.2%        |
| Food Pantries             | 89           | 5          | 5.6%         | 74           | 20.3%        | 0          |              |
| Water Bill Assistance     | 60           | 20         | 33.3%        | 72           | -16.7%       | 13         | 53.8%        |
| Tax Preparation           | 53           | 2          | 3.8%         | 28           | 89.3%        | 1          | 100.0%       |
| Rent Deposit Assistance   | 32           | 10         | 31.3%        | 24           | 33.3%        | 14         | -28.6%       |
| Homeless Shelter          | 30           | 1          | 3.3%         | 36           | -16.7%       | 1          | 0.0%         |
| Prescription Assistance   | 28           | 0          | 0.0%         | 22           | 27.3%        | 2          | #####        |
| Christmas Gifts           | 24           | 2          | 8.3%         | 25           | -4.0%        | 2          | 0.0%         |
| <b>Total Income Needs</b> | <b>2,356</b> | <b>333</b> | <b>14.1%</b> | <b>2,455</b> | <b>-4.0%</b> | <b>284</b> | <b>17.3%</b> |

| Top 10 Health Needs           | 2011 Total | Unmet    | % Unmet     | 2010       | Δ %           | Unmet     | Δ %           |
|-------------------------------|------------|----------|-------------|------------|---------------|-----------|---------------|
| Prescription Assistance       | 28         | 0        | 0.0%        | 22         | 27.3%         | 2         | #####         |
| Dental Care                   | 23         | 0        | 0.0%        | 21         | 9.5%          | 1         | #####         |
| Health Clinics                | 12         | 0        | 0.0%        | 12         | 0.0%          | 0         |               |
| Substance Abuse Residential   | 6          | 0        | 0.0%        | 2          | 200.0%        | 1         | #####         |
| Medical Transportation        | 4          | 1        | 25.0%       | 4          | 0.0%          | 1         | 0.0%          |
| Mental Health Support Groups  | 4          | 0        | 0.0%        | 0          |               | 0         |               |
| Hearing Aids/Other Implements | 4          | 0        | 0.0%        | 1          | 300.0%        | 0         |               |
| General/Family Counseling     | 4          | 0        | 0.0%        | 3          | 33.3%         | 0         |               |
| Suicide Prevention/Talk Lines | 3          | 0        | 0.0%        | 2          | 50.0%         | 0         |               |
| Medical Expense Assistance    | 3          | 2        | 66.7%       | 14         | -78.6%        | 3         | -33.3%        |
| <b>Total Health Needs</b>     | <b>126</b> | <b>3</b> | <b>2.4%</b> | <b>152</b> | <b>-17.1%</b> | <b>12</b> | <b>-75.0%</b> |

| Top 10 Other Needs              | 2011 Total | Unmet    | % Unmet     | 2010       | Δ %          | Unmet    | Δ %           |
|---------------------------------|------------|----------|-------------|------------|--------------|----------|---------------|
| Volunteering, Disaster          | 21         | 0        | 0.0%        | 0          |              | 0        |               |
| Legal Assistance/Representation | 10         | 0        | 0.0%        | 10         | 0.0%         | 0        |               |
| Donation Pick Up                | 8          | 0        | 0.0%        | 4          | 100%         | 0        |               |
| Donation, Individual In-Kind    | 7          | 0        | 0.0%        | 2          | 250.0%       | 0        |               |
| Disaster (unspecified need)     | 4          | 0        | 0.0%        | 1          | 300.0%       | 0        |               |
| Cooling/Warming Centers         | 4          | 0        | 0.0%        | 1          | 300.0%       | 0        |               |
| Police/Sheriff                  | 3          | 0        | 0.0%        | 1          | 200.0%       | 0        |               |
| Landlord/Tenant/Housing Legal   | 3          | 0        | 0.0%        | 3          | 0.0%         | 0        |               |
| Credit Counseling               | 2          | 0        | 0.0%        | 1          | 100.0%       | 0        |               |
| Pet Services-Food/Health        | 2          | 0        | 0.0%        | 1          | 100.0%       | 0        |               |
| <b>Total Other Needs</b>        | <b>198</b> | <b>4</b> | <b>2.0%</b> | <b>172</b> | <b>15.1%</b> | <b>2</b> | <b>100.0%</b> |